

O'Connor Sutton Cronin were looking to improve their internal efficiency by consolidating multiple databases which often contained overlapping information into one, integrated practice management system.

Prior to taking on Rapport 3 we had been using multiple systems to manage our information; from contact databases to timesheets. Maintaining multiple databases was proving to be labour intensive and searching for information was a time consuming activity. Additionally, with multiple offices and an increasing workload there was a growing need for all our key information to be held in one, centralised hub which could be accessed by users regardless of which office they were in.

Rapport 3 stood out for us because it was not a generic practice management system but one which had been built for the construction industry based on first-hand experience of its workings. Additionally, Cubic Interactive were willing and able to migrate all of our existing timesheet data to Rapport 3; it was crucial for us that the data on our new system would be consistent with that of the old. The flexibility and adaptability which Cubic Interactive offered with their system was important to us as it ensured that we took on a system which truly met our business needs.

Since implementing Rapport 3 we have noticed a significant improvement in our internal efficiency and data duplication has become a thing of the past. Elements of the programme such as its ability to calculate project costs in multiple currencies are extremely beneficial to us as a practice with offices internationally.

We have found the team at Cubic Interactive very helpful throughout the training and implementation process. We have continued to be impressed by the level of service provided by their support team.

James Barrett, Director
O'Connor Sutton Cronin

Details:

- **Company:** O'Connor Sutton Cronin
- **Sector:** Consulting Engineers
- **Size:** 200+
- **Location:** Ireland, London, Poland, Romania, Abu Dhabi, Russia, Qatar
- **Website:** www.ocsc.ie

Rapport 3 Package:

- Human Resources
- Contacts
- Project Costing
- Internally Hosted